

Oleksii Averchenko
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OBJECTIVE:

I am a motivated IT professional with experience in systems engineering, cybersecurity, cloud/on-premises solutions and Windows/Linux server administration. Offering over 15 years of comprehensive experience in local and global technical services. My objective is to find a company that leverages my personality and skillset and gives me the opportunity for long-term personal and professional growth.

SKILLS:

- **Endpoint Cybersecurity**
- **Active Directory**
- **Azure (Entra), Linode**
- **Virtualization**
- **DNS, DHCP**
- **MS365**
- **Cloud Based Hosted Solutions**
- **Change management**
- **Incident management**
- **Implementation of new systems**

PROFESSIONAL EXPERIENCE:

Mercury Broadband

Mission, KS

Systems Engineer

Dec. 2022 to Jan. 2025

- Implemented **ESET Endpoint Protection** with an Administration Panel, enhancing data security and mitigating risks. Successfully addressed personal data compromise, combated software attacks, identified vulnerabilities in the corporate network, and prevented phishing campaigns and Trojan-based threats.
- Implemented the **GLPI** automated inventory system, streamlining asset management and eliminating manual processes.
- Developed and implemented a **GLPI** ticketing solution, improving efficiency and reducing costs by transitioning from JIRA.
- Implemented **Observium** and **UptimeKuma** monitoring systems, enabling proactive issue detection with physical equipment and enhancing the fault tolerance of the entire infrastructure.
- Maintained and optimized network virtualization assets (**VMware, XCP-ng, Hyper-V**) and managed routing and switching systems (**Cisco Meraki, UniFi**) to ensure seamless operation and network reliability.

Pension Fund of Ukraine

Sloviansk, Ukraine

Lead Security Engineer

Aug. 2015 to Mar. 2022

- Directed the cybersecurity department, managing a team of 6 direct reports and coordinating with 37 administrators from an adjacent department. Designed and implemented a large-scale IT infrastructure comprising 1,600+ PCs, 138+ servers, two video surveillance systems (44 recorders and 180 cameras), and 28 **CheckPoint** security devices.
- Ensured cybersecurity of local networks using **ESET Endpoint Protection** in compliance with **CSIS** standards and guidelines from the Security Service of Ukraine (SSU), Cybersecurity of Ukraine, and the Federal Communications Commission (FCC).
- Oversaw computer systems (updates, repairs, and lifecycle management), server infrastructure (procurement, installation, configuration, deployment, and management), video surveillance systems, and two telephony networks (internal corporate and internet-based systems).
- Developed comprehensive manuals for cybersecurity, IT asset management, server installation, and onboarding processes, including recruiting and training new team members.

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SKS Group of Companies

Sloviansk, Ukraine

Service Center Engineer

Jul. 2009 to Apr. 2014

- Tested, repaired, and configured laptops, desktops, and other computer hardware.
- Installed new computer networks, repaired and decommissioned existing networks, and set up video surveillance systems.
- Procured, implemented, and managed server equipment for client organizations, ensuring reliability and performance.
- Maintained and supported information security measures for client organizations.
- Managed the inventory of computer components for a field service center in northern Donbass, introducing a serial number system for tracking non-serialized goods.

EDUCATION:

A.A.S. Degree – Computer Science & Information Systems - Secure Systems Administration & Engineering

Expected graduation:
May, 2026

- Metropolitan Community College, Kansas City, KS

Master of Education – Mathematics and Basics of Computer Science

Graduated: 2008

- Slavic State Pedagogical University, Sloviansk, Ukraine